

DEVAM JANI

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Portfolio

SKILLS

Languages: Python, R, SQL
Operating Systems: Linux, macOS, Windows
Platforms & Big Data Technologies: Hadoop, Hive, Spark
Frameworks & Libraries: TensorFlow, Pandas, NumPy, Matplotlib, MapReduce
Databases: MSSQL, PostgreSQL, MySQL, MongoDB
Tools & Technologies: Git, GitHub, Tableau, Power BI, Advanced MS Excel, UNIX Tools
Data Analysis Skills: ETL, Data Extraction, Data Cleaning & Analysis, Data Mining, Statistical Analysis, Predictive Modeling, Time Series Forecasting, Recommendation Systems
Core Competencies: Analytical Reasoning, Market Insights, Data-Driven Decision Making, Business Intelligence, Problem-Solving, Task Prioritization, Effective Communication, Collaboration & Teamwork

EDUCATION

University Of Windsor Windsor, ON
Master Of Applied Computing

Parul University Gujarat, India
B.Tech. Computer Science and Engineering

EXPERIENCE

Technical Support Specialist, KellyConnect | Remote, Ontario 2023.11 - Present

- Handled 50+ customer inquiries daily, resolving 75% hardware/software issues via screen sharing with 90% satisfaction.
- Investigated 50+ billing disputes weekly, escalating 10% of complex cases while coordinating 15+ tech appointments.
- Ensured 100% accurate documentation of interactions, improving issue tracking and applying customer feedback effectively.

PROJECTS

Real-time Data Streaming for Stock Market Prediction | [Link](#) UWindsor

- Implemented a real-time data ingestion pipeline from Yahoo Finance API using Python in a Linux environment.
- Designed and deployed scalable TensorFlow pipeline with LSTM models on SageMaker, using Amazon S3 for data storage.
- Generated trading signals through data preprocessing and transformations, and visualized model performance in Tableau.

International Debt Analysis | [Link](#) Self-guided

- Gathered and stored data for 124 countries in PostgreSQL, creating a comprehensive debt dataset.
- Cleaned and processed the data using Python and SQL in Jupyter, addressing missing values and outliers.
- Developed interactive dashboards in Tableau to visualize debt trends and provide actionable insights.

Movie Recommendation System | [Link](#) UWindsor

- Designed and built data pipelines in Linux to extract and transform movie data from the GroupLens dataset using Hadoop.
- Designed and implemented an end-to-end ETL pipeline to ingest, clean, transform, and load large-scale movie datasets using Hadoop, HDFS, and MapReduce for efficient data processing.
- Engineered a Java-based recommendation engine, integrated into a user-friendly web app using HTML, CSS, & JS.

COURSEWORK

Professional Data Analytics Certificate - Google, Hands on with Hadoop, Spark - Udemy, Advanced Excel for Data Analysis - Udemy, SQL - Youtube, LinkedIn Learning, etc