

# DEVAM JANI

Contact: 4379702350 | Location: Canada

Email: [devam.jani2000@gmail.com](mailto:devam.jani2000@gmail.com)

LinkedIn: [/devamkjani](https://www.linkedin.com/in/devamkjani)

GitHub: [/DevamKJani](https://github.com/DevamKJani)

[Portfolio](#)

## SKILLS

**Languages:** Python, R, SQL

**Operating Systems:** Linux, macOS, Windows

**Platforms & Big Data Technologies:** Hadoop, Hive, Spark

**Frameworks & Libraries:** TensorFlow, Pandas, NumPy, Matplotlib, MapReduce

**Databases:** MSSQL, PostgreSQL, MySQL, MongoDB

**Tools & Technologies:** Git, GitHub, Tableau, Power BI, Advanced MS Excel, UNIX Tools

**Data Analysis Skills:** ETL, Data Extraction, Data Cleaning & Analysis, Data Mining, Statistical Analysis, Predictive Modeling, Time Series Forecasting, Recommendation Systems

**Core Competencies:** Analytical Reasoning, Market Insights, Data-Driven Decision Making, Business Intelligence, Problem-Solving, Task Prioritization, Effective Communication, Collaboration & Teamwork

## EDUCATION

**University Of Windsor**

Windsor, ON

*Master Of Applied Computing*

**Parul University**

Gujarat, India

*B.Tech. Computer Science and Engineering*

## EXPERIENCE

**Technical Support Specialist, KellyConnect** | Remote, Ontario

2023.11 - Present

- Handled 50+ customer inquiries daily, resolving 75% hardware/software issues via screen sharing with 90% satisfaction.
- Investigated 50+ billing disputes weekly, escalating 10% of complex cases while coordinating 15+ tech appointments.
- Ensured 100% accurate documentation of interactions, improving issue tracking and applying customer feedback effectively.

## PROJECTS

**Real-time Data Streaming for Stock Market Prediction** | [Link](#)

UWindsor

- Implemented a real-time data ingestion pipeline from Yahoo Finance API using Python in a Linux environment.
- Designed and deployed scalable TensorFlow pipeline with LSTM models on SageMaker, using Amazon S3 for data storage.
- Generated trading signals through data preprocessing and transformations, and visualized model performance in Tableau.

**International Debt Analysis** | [Link](#)

Self-guided

- Gathered and stored data for 124 countries in PostgreSQL, creating a comprehensive debt dataset.
- Cleaned and processed the data using Python and SQL in Jupyter, addressing missing values and outliers.
- Developed interactive dashboards in Tableau to visualize debt trends and provide actionable insights.

**Movie Recommendation System** | [Link](#)

UWindsor

- Designed and built data pipelines in Linux to extract and transform movie data from the GroupLens dataset using Hadoop.
- Designed and implemented an end-to-end ETL pipeline to ingest, clean, transform, and load large-scale movie datasets using Hadoop, HDFS, and MapReduce for efficient data processing.
- Engineered a Java-based recommendation engine, integrated into a user-friendly web app using HTML, CSS, & JS.

## COURSEWORK

*Professional Data Analytics Certificate - Google, Hands on with Hadoop, Spark - Udemy, Advanced Excel for Data Analysis - Udemy, SQL - Youtube, LinkedIn Learning, etc*